



Frequently Asked Technical Questions

Which web browsers will work with Booktracks?

Microsoft Internet Explorer[®] v8.0, Mozilla Firefox[®] v3.5, Apple[®] Safari[®] v5.0, Google Chrome[™] v11.0

What type of database does Booktracks use?

Booktracks uses PostgreSQL[®], an advanced open source SQL database. For more information, visit: <http://postgresql.org>.

Does Booktracks support a centralized or distributed database structure?

Actually, Booktracks supports both database structures. For districts that do centralized textbook ordering & processing and distribute their textbook to each building, our centralized Booktracks database configuration will meet your needs.

If you prefer to have separate databases for each building, our distributed Booktracks database configuration is for you. This gives each building the ability to maintain their own set of textbook information, copies, and patron records.

Can I circulate items if my network goes down or if Booktracks is inaccessible?

Absolutely! You can still check items in/out while your network is down by using the Offline Circulation Tool or the ExpressO[™] portable circulation/inventory scanner. Once your network connection is restored, transactions captured by the Offline Circulation Tool or ExpressO are synchronized back to Booktracks.

Can Booktracks be accessed through a firewall?

Yes, Booktracks can be configured with a proxy server to limit and restrict firewall traffic, so only the proxying Web server can access Booktracks. By default, Booktracks uses port 80 for HTTP and HTTPS. For use of the Quick Cataloging feature, Booktracks uses a built-in Z39.50 client which typically uses port 210 or 7090 (Library of Congress).

How many users can I have simultaneously accessing Booktracks?

You are not limited to the number of users or workstations.

Does Book Systems offer a hosting service for Booktracks?

Yes, Book Systems can host your Booktracks system through our Booktracks ASP option. Book Systems will host, maintain, and provide daily back up service for your Booktracks system.

Will Booktracks support or run on an all Mac[®] network?

Booktracks must be installed on a PC-based server, which can run on an all Mac network. Any computer running a supported browser access can Booktracks.

System Requirements

Client Workstations: Any workstation running a Booktracks supported browser and Adobe Acrobat Reader or equivalent PDF reader. Optional hardware devices installed may require a local device driver.

Graphics Resolution: 1024 x 768 or higher

(Dedicated) Server Required: Booktracks must be installed on a server dedicated to run only Book Systems' software and components. Booktracks cannot be installed on an existing server used to run other server-based/networked applications.

Server OS: Debian Linux, Windows Server[®] 2003 or 2008.

Custom Specifications: For a free consultation, please contact us at (888) 289-1216.

See Booktracks Hardware Configuration flyer for more information on System Requirements.

For more information on **Booktracks** or other **Book Systems** products, please call or visit:

www.booktracks.net

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